

Welcome and thank you
for selecting the Lifeline
Service!

The Lifeline Communicator
allows you to summon
assistance 24 hours a day by
simply pushing your Personal
Help Button. This Setup
Guide will walk you through 6
simple steps for activating your
Lifeline Service. If you have
any questions, please contact
Philips Lifeline.

PHILIPS
Lifeline

Quick Setup Guide

Package Contents



Communicator



Power
cord



Phone
cord



AutoAlert
Personal
Help Button

or



Classic
Personal
Help Button

or



Slimline
Personal
Help Button

Optional Accessory:
Voice Extension



PHILIPS

Before you begin

Select a location for the Communicator

- In the area of the home where you spend most of your time – for large homes, place the Communicator near the center of the home to ensure a greater range
- Where there is an electrical outlet that is near a phone jack and not controlled by a wall switch (it's okay if a phone is already plugged into the jack)
- Where there is a flat surface to put the Communicator on – avoid tablecloths and padded surfaces because they can make it difficult for the Lifeline Personal Response Associate to hear you
- Away from sources of noise (television, radio, air conditioner, etc.)
- Away from the refrigerator and microwave

Before you begin

Optional Accessory: Voice Extension

If you do not have
a **Voice Extension**,
please proceed to page 11.

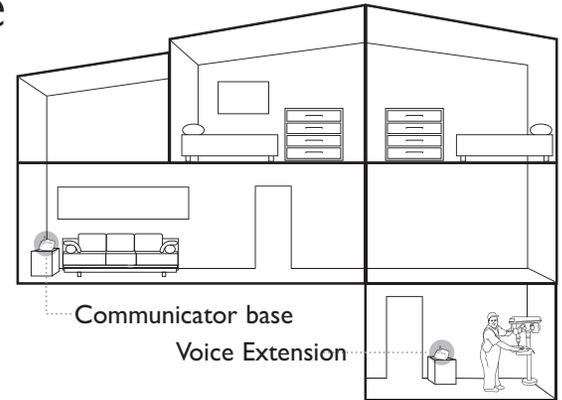


Select a location for your Voice Extension

- In a part of your home that is either **a)** more than 50 feet away from the base or **b)** on another floor – typical locations for the Voice Extension are a second-floor bedroom or the basement
- On a flat, hard surface – avoid tablecloths and padded surfaces because they can make it difficult for the Personal Response Associate to hear you
- Near an electrical outlet (that is not controlled by a wall switch) and a phone jack
- Away from sources of noise (television, radio, air conditioner, etc.)

Note

A source of loud noise (television, radio, etc.) can interfere with your communication with the Personal Response Associate. In cases when a source of loud noise prevents voice communication with the Personal Response Associate, Lifeline will still send help when we receive your Help Call.

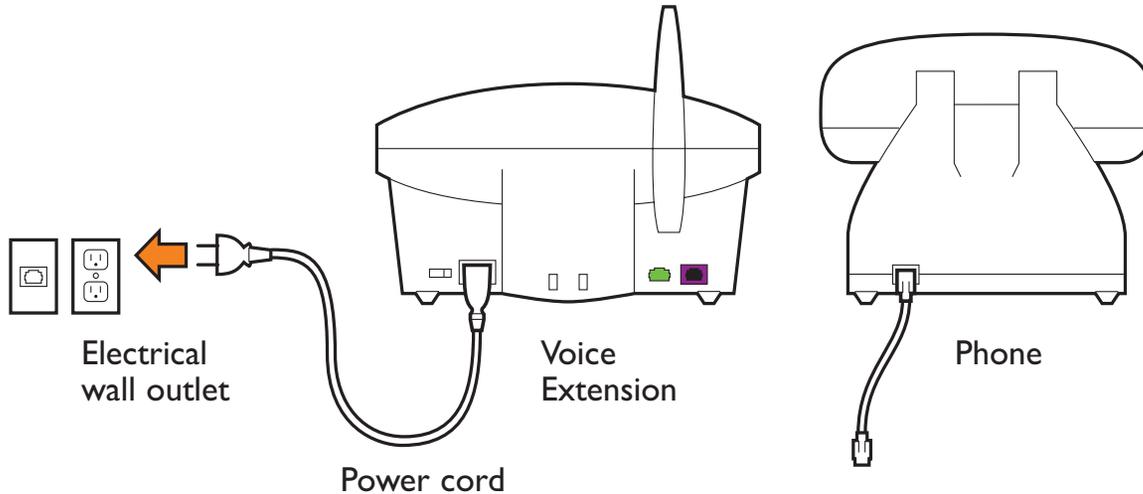


Multi-story home

STEP 1: Voice Extension

Plug in the Voice Extension power cord

- Plug the black power cord into an electrical outlet **NOT** controlled by a wall switch.

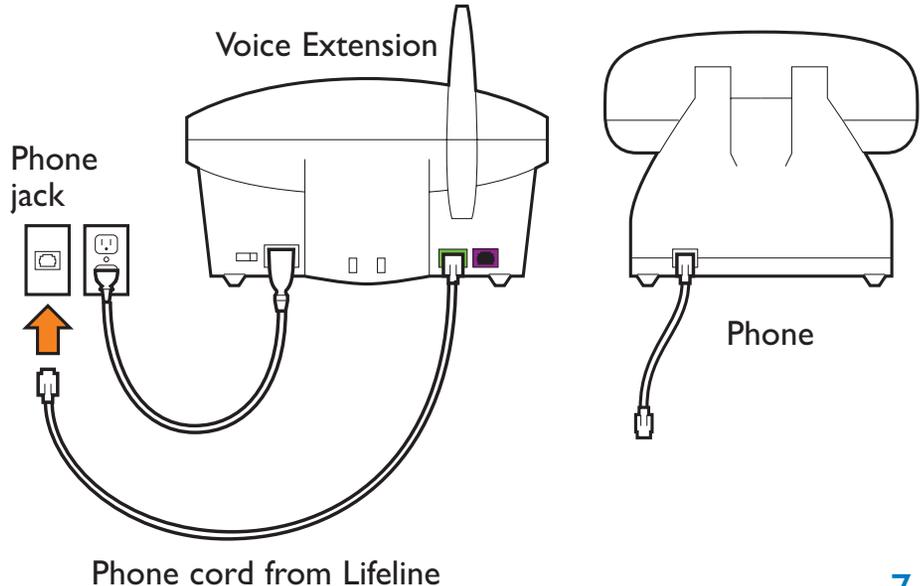


Plug the Voice Extension phone cord into a wall jack

- ☑ Plug the phone cord into a phone jack on the wall. If you already have a phone plugged into this jack, you will have to temporarily disconnect the phone and reconnect it in the next step.

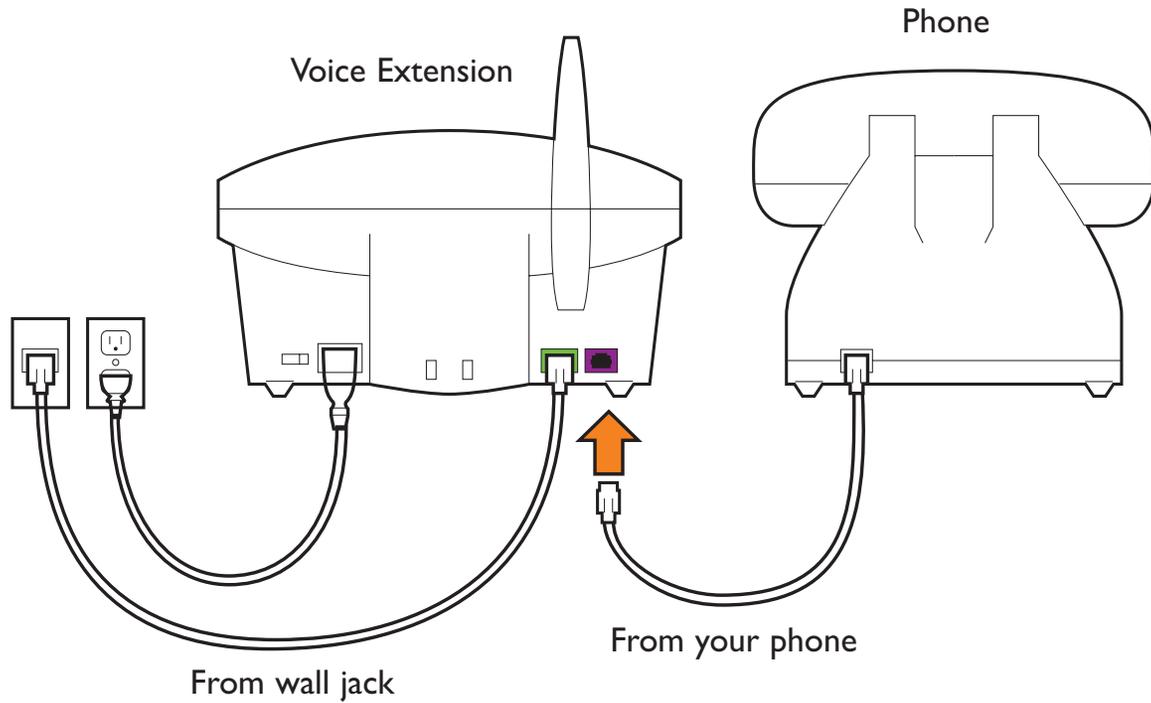
NOTE:

Your Voice Extension should not be connected through your telephone, a phone splitter, an answering machine, or any other device. These devices should connect through your Voice Extension's auxiliary phone jack.



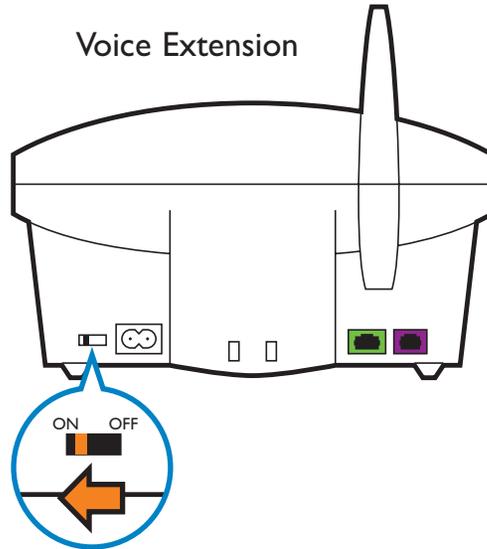
Connect your phone to the Voice Extension (optional)

- If you did not disconnect your phone from the wall jack, you may skip this step and go to the next step.
- If you unplugged your phone from the wall jack during the previous step, then plug the cord from your phone into the purple jack at the back of the Voice Extension.
- If you have completed this step correctly, you should hear a dial tone on your phone.



Turn on the Voice Extension

- ✓ Slide the power switch on the back of the Voice Extension to the **ON** position.

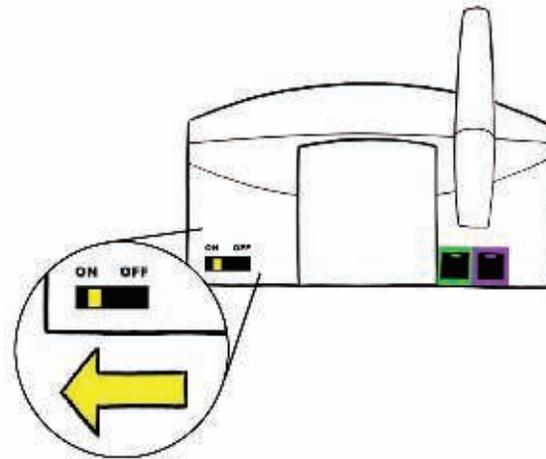


STEP 1: Communicator

Installing your Communicator

A prerecorded voice will help guide you through the setup process using this Setup Guide. After each step, you will press the blinking Reset Bar to move on to the next instruction.

- Slide the power switch on the back of the Communicator to the ON position.
- Use the volume control on the side of the unit if the voice is too loud or too soft.

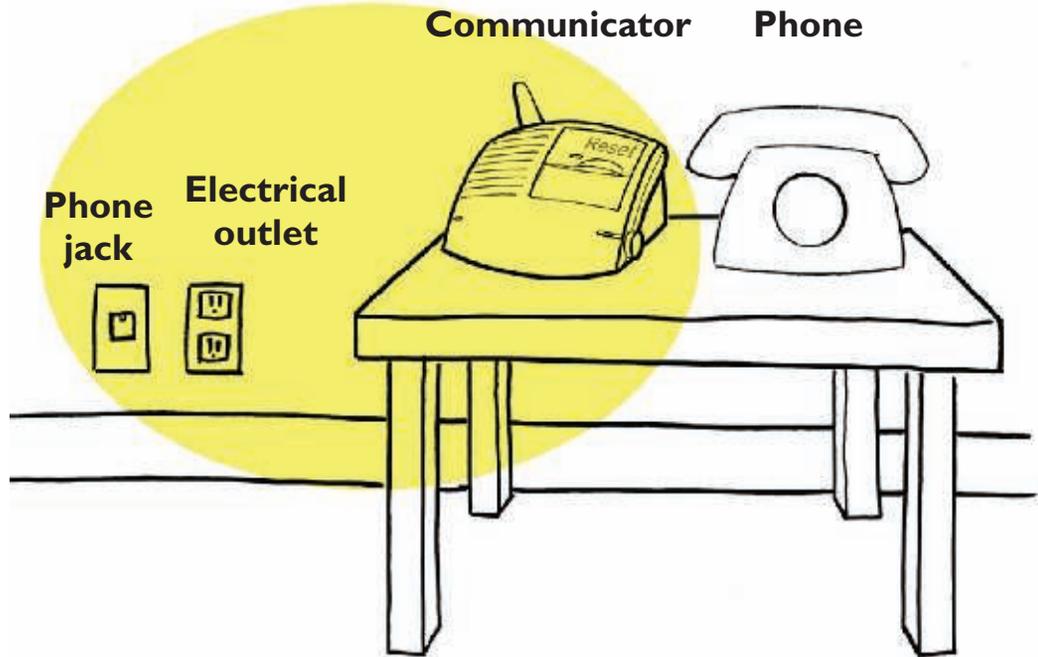


STEP 2: Communicator

Place the Communicator in the proper location

- In the area of the home where you spend most of your time – for large homes, place the Communicator near the center of the home to ensure a greater range
- Where there is an electrical outlet that is near a phone jack and not controlled by a wall switch (it's okay if a phone is already plugged into the jack)
- Where there is a flat surface to put the Communicator on – avoid tablecloths and padded surfaces because they can make it difficult for the Lifeline Personal Response Associate to hear you
- Away from sources of noise (television, radio, air conditioner, etc.)
- Away from the refrigerator and microwave

Finding a proper location

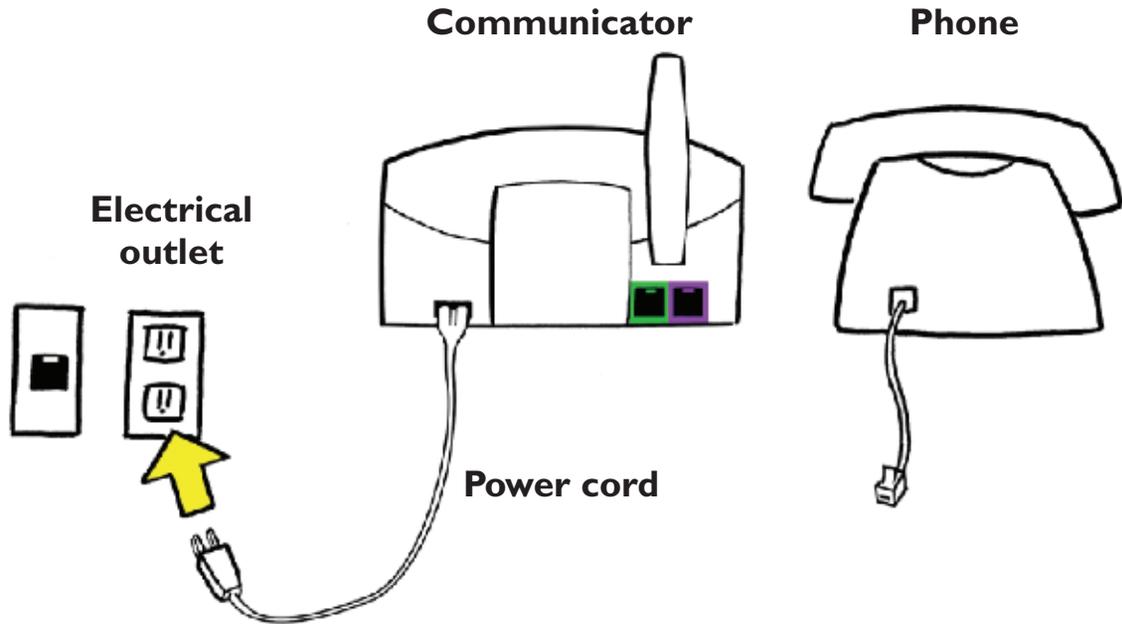


Press the blinking Reset Bar when this step is completed.

STEP 3: Communicator

Plug in the power cord

- Plug the black power cord into an electrical outlet **NOT** controlled by a wall switch.
- When you have completed this step, the Communicator will say:
“Good. We detect power.”



Press the blinking Reset Bar when this step is completed.

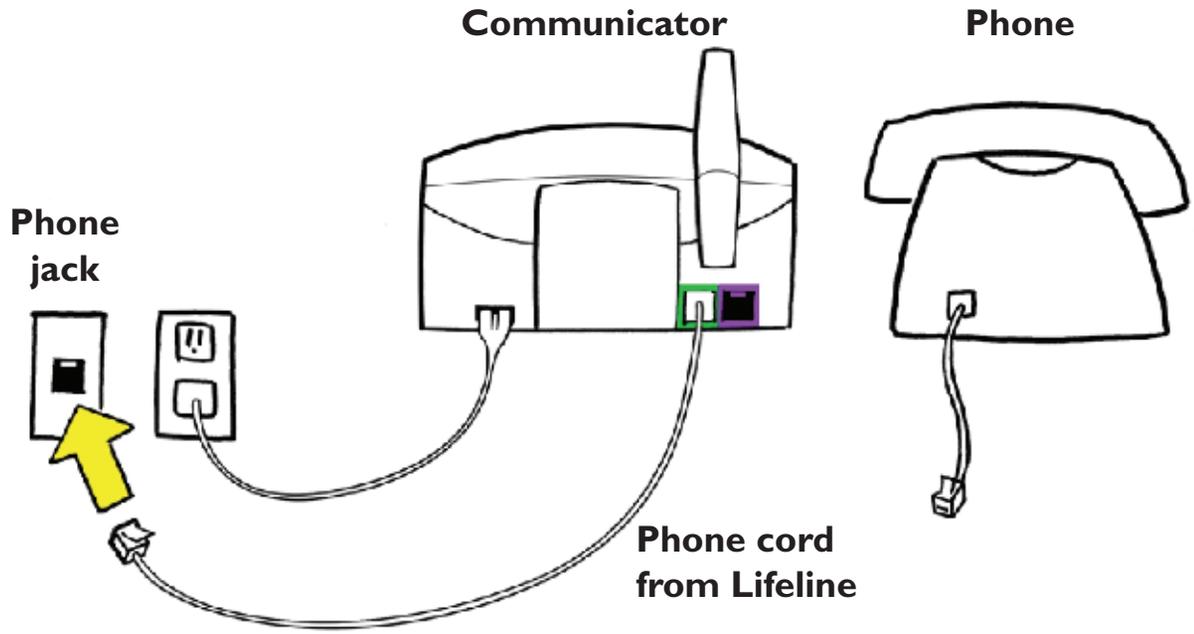
STEP 4: Communicator

Plug the phone cord into a wall jack

- Plug the clear end of the phone cord supplied with the Communicator into a wall jack.
- If you already have a phone plugged into this jack, you will have to temporarily disconnect this phone and reconnect it in the next step.
- When you have completed this step, the Communicator will say:
“Good. Your Communicator is now plugged in.”

NOTE:

Your Lifeline unit should not be connected through your telephone, a phone splitter, an answering machine, or any other device. These devices should connect through your Voice Extension’s auxiliary phone jack.



Press the blinking Reset Bar when this step is completed.

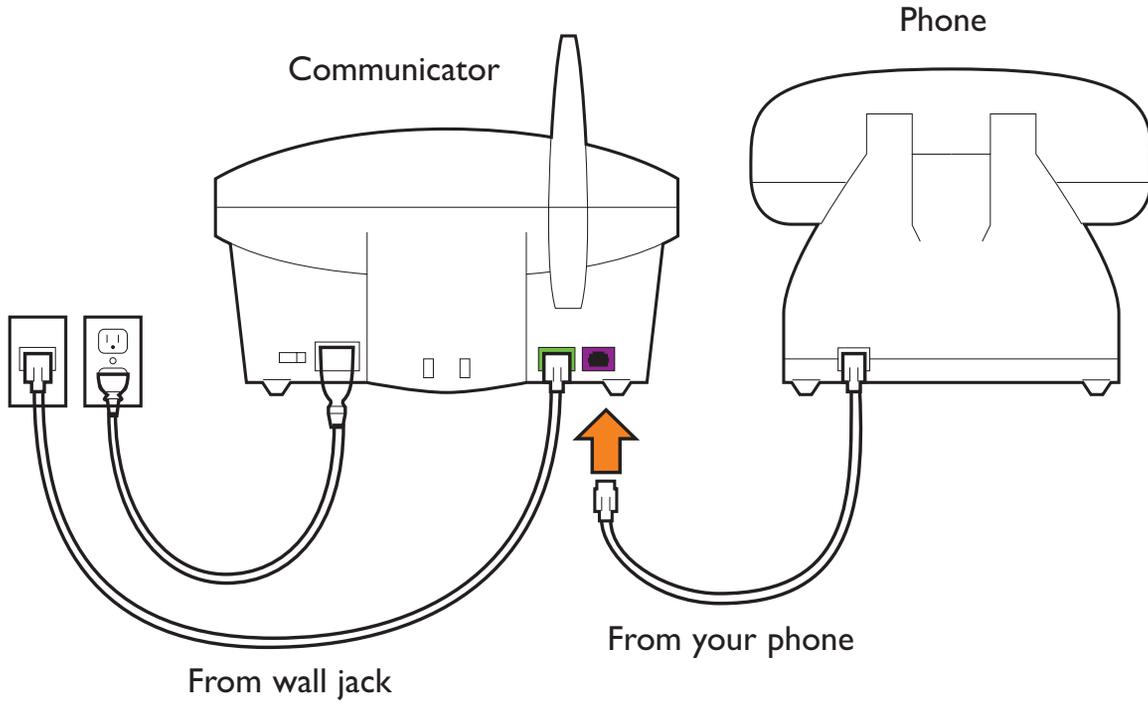
STEP 5: Communicator

Connect your phone to the Communicator (optional)

- If you did not disconnect your phone from the wall jack, you may skip this step and go to the next step.

- If you unplugged your phone from the wall jack during the previous step, then plug the cord from your phone into the purple jack on the back of the Communicator.

- If you have completed this step correctly, you should hear a dial tone on your phone.



Press the blinking Reset Bar when this step is completed.

STEP 6: Communicator

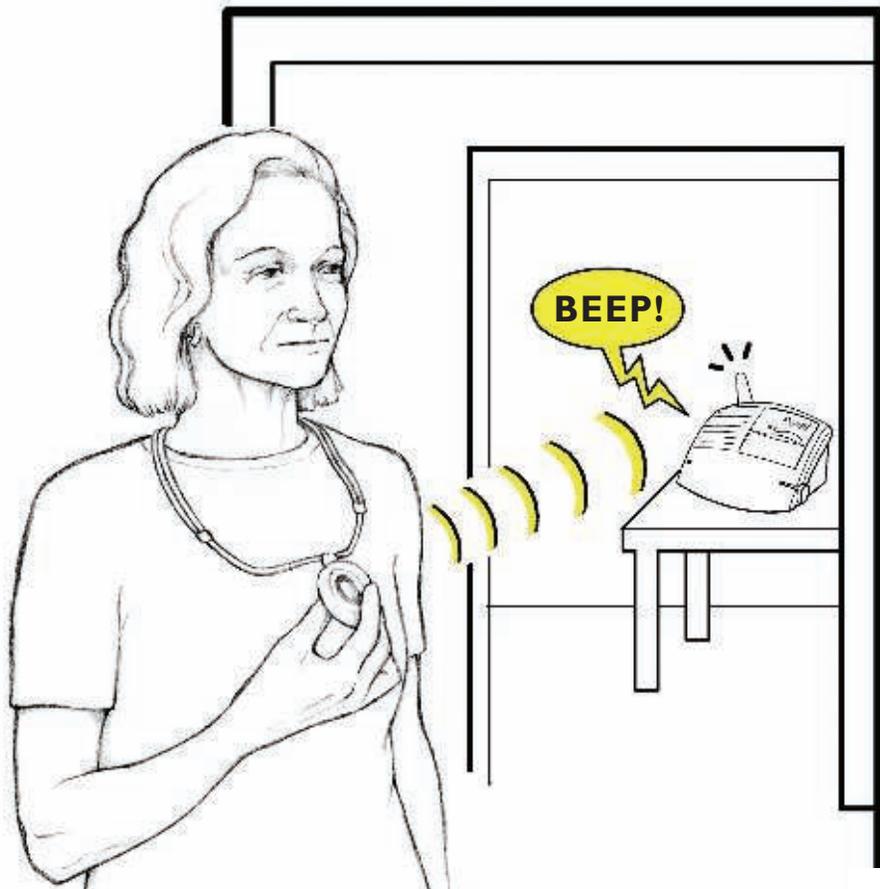
Conduct a range test with your waterproof Personal Help Button

The Communicator provides coverage inside your home and may provide coverage in the area immediately outside (in the yard, etc.). The range test will show which areas will be covered.

- ✓ Place the waterproof Personal Help Button around your neck or on your wrist.
- ✓ Press the blinking Reset Bar to start the range test. The Communicator will say: **“Begin the button range test.”** Release the Reset Bar.
- ✓ Walk around the home with the Personal Help Button.
- ✓ In each room, push your waterproof Personal Help Button to see if the Communicator responds with a **“beep.”** The **“beep”** indicates that the Help Button is within range of the Communicator from that location, and it would be able to send a Help Call to the Lifeline Response Center.
- ✓ Continue moving around the home. Be sure to check the bathroom and all other rooms.

NOTE: In some cases, moving the Communicator to another location will improve its coverage of the living areas.

Press the blinking Reset Bar when this step is completed.



STEP 7: Communicator

Call Lifeline with your Personal Help Button

Make your first call to Lifeline by pushing your Help Button. This will confirm that everything is working properly.



- Push the waterproof Personal Help Button you are wearing.
- The Communicator will respond with a **“beep”** and the message: **“Your welcome call is now being dialed. Please wait.”** After your call has been connected to Lifeline, your Communicator will announce: **“Your call has been connected; someone will be right with you.”**
- A specially trained Lifeline Personal Response Associate will quickly answer the call and welcome you to the Lifeline Service. If you have any questions, the Personal Response Associate can answer them for you.



Your welcome call
is now being dialed.
Please wait.



Hello, Ms. Smith.
Do you need help?

Thanks for
choosing Lifeline.
My name is...



1

2

3



Important safety information

- Be sure to read your User's Manual. It contains other important information about your Lifeline Service.
- Wear your waterproof Personal Help Button at all times, especially in the shower and in bed.
- Keep the Communicator cords away from heat and sharp edges. Also, make sure that all cords are positioned away from areas where someone might trip over them.
- Do not use any attachment or accessory that is not intended for use with this system.



Important safety information

- ☑ Use caution when installing or modifying telephone lines.
- ☑ Never install telephone wiring during a lightning storm.
- ☑ Never touch bare telephone wires or terminals unless the telephone line has been disconnected at the service box.
- ☑ Unplug the Communicator from the wall outlet before cleaning.
See User's Manual for cleaning instructions.
- ☑ Before you switch telephone services, please contact Philips Lifeline.



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Button signal range may vary due to environmental factors.

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