## On the Go QUICK START GUIDE

### Important information about your new device: Please read.

### Plug in Your On the Go

Plug the charging cable into an electrical outlet that is not controlled by a light switch and place your On the Go device in the indicated direction on the charging cradle.



# 3

#### **Testing Your On the Go**

The first time you turn on your system it may announce, "Hello, it is time to test your system to make sure it is working properly. Please press and hold the HELP button for one second now." Please make this test call when requested.



### **Initial System Check**

The LED light will turn solid red and the device will announce, "Your device is now charging." When your device has an adequate battery charge and is connected to the cellular network, it will announce "Your device is now ready. If

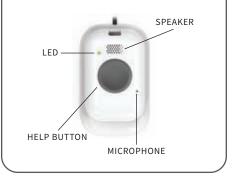
you need to place an emergency call, please press and hold the HELP button now."



# 4

### **Charging Your On the Go**

Leave your device on the charging cradle until the LED light is green, indicating that your device has completed charging.



The back of this device contains magnets. Individuals with pacemakers should consult with their physician.

### Need Help? Call us toll free at 1-855-428-6530

## On the Go QUICK START GUIDE

### TROUBLESHOOTING

LED	ANNOUNCEMENT	WHAT THIS MEANS	WHAT YOU SHOULD DO
Red Solid	"Your device is now charging."	Device is connected to the charger	Leave on charger until battery is charged and the LED is green
Red Blinking	"Your device battery is low. For your protection, please place your device on the charger now."	Your battery is critically low	Place device on charger as soon as possible
Solid Green	"Your device is now ready."	Your device is ready to make a call	Press the button if you wish to make a call
Blinking Green		Your device has adequate charge and is looking for cellular connection	Wait. If this continues, move to another location with better cell coverage

#### **Tips and Reminders**

- Your device requires adequate battery charge and cellular signal to make an emergency call.
- Your device is water resistant and can be worn in the shower or bath.
- Your device uses the cellular network to communicate. The device's location, network provider service availability, and other issues may disrupt communications.

Charge your device daily! Test your system monthly!

