

Welcome and thank you
for selecting the Lifeline
Service!

The Lifeline Communicator
allows you to summon
assistance 24 hours a day by
simply pressing your Personal
Help Button. This Setup
Guide will walk you through 6
simple steps for activating your
Lifeline Service. If you have
any questions, please contact
Philips Lifeline Subscriber
Services.

In the U.S., call 1-800-635-6156.
In Canada, call 1-800-387-1215.

Package Contents



Communicator



Classic™
Personal
Help Button

or



Slimline™
Personal
Help
Button



Power
cord



Phone
cord

Quick Setup Guide

PHILIPS
Lifeline



Before You Begin

Select a location in your home

Select a location in your home:

- In the area of the home where you spend most of your time – for large homes, place the Communicator near the center of the home to ensure a greater range
- Where there is an electrical outlet that is near a phone jack and not controlled by a wall switch (it's okay if a phone is already plugged into the jack)
- Where there is a flat surface to put the Communicator on – avoid tablecloths and padded surfaces because they can make it difficult for the Lifeline Personal Response Associate to hear you
- Away from sources of noise (television, radio, air conditioner, etc.)
- Away from the refrigerator and microwave

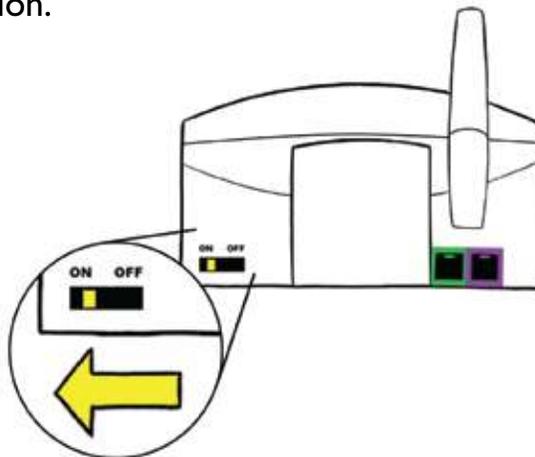
For assistance, call [1-800-635-6156](tel:1-800-635-6156) in the U.S. and [1-800-387-1215](tel:1-800-387-1215) in Canada.



Then

Turn your Communicator on

A prerecorded voice will help guide you through the setup process using this Setup Guide. After each step, you will press the blinking Reset Bar to move on to the next instruction.



- > Slide the power switch on the back of the Communicator to the ON position.
- > Use the volume control on the side of the unit if the voice is too loud or too soft.



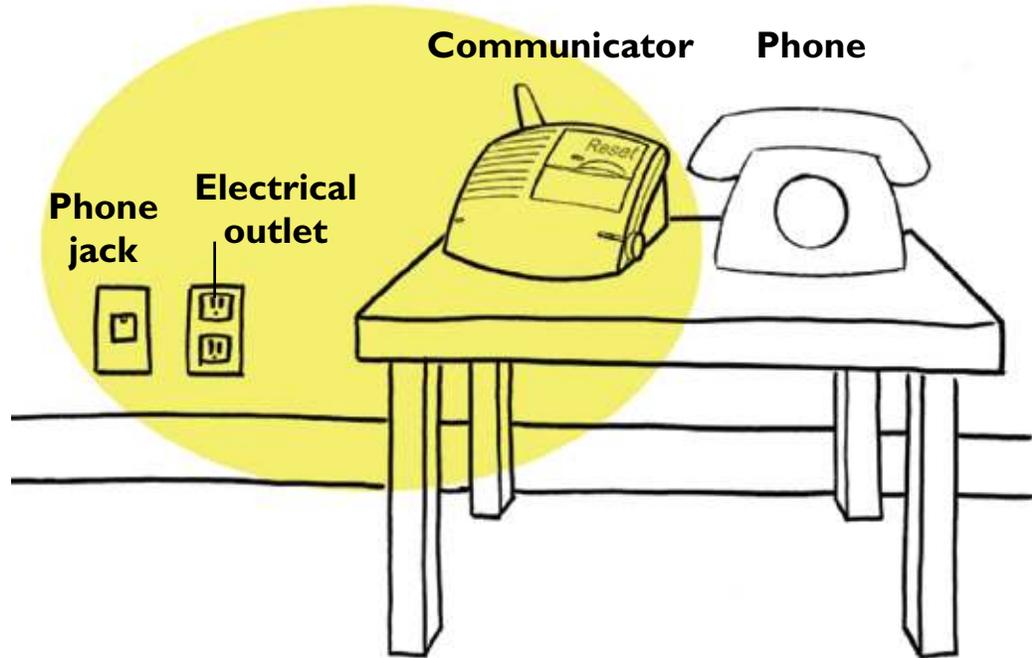
Step 1

Place the Communicator in a proper location

Place the Communicator in a place that is:

- Near an electrical outlet and phone jack
- In the area of the home where you spend most of your time – for large homes, place the Communicator near the center of the home to ensure a greater range
- On a hard, flat, non-metallic surface (no tablecloth)
- Away from sources of noise (television, radio, air conditioner, etc.)
- Away from the refrigerator and microwave

Finding a Proper Location



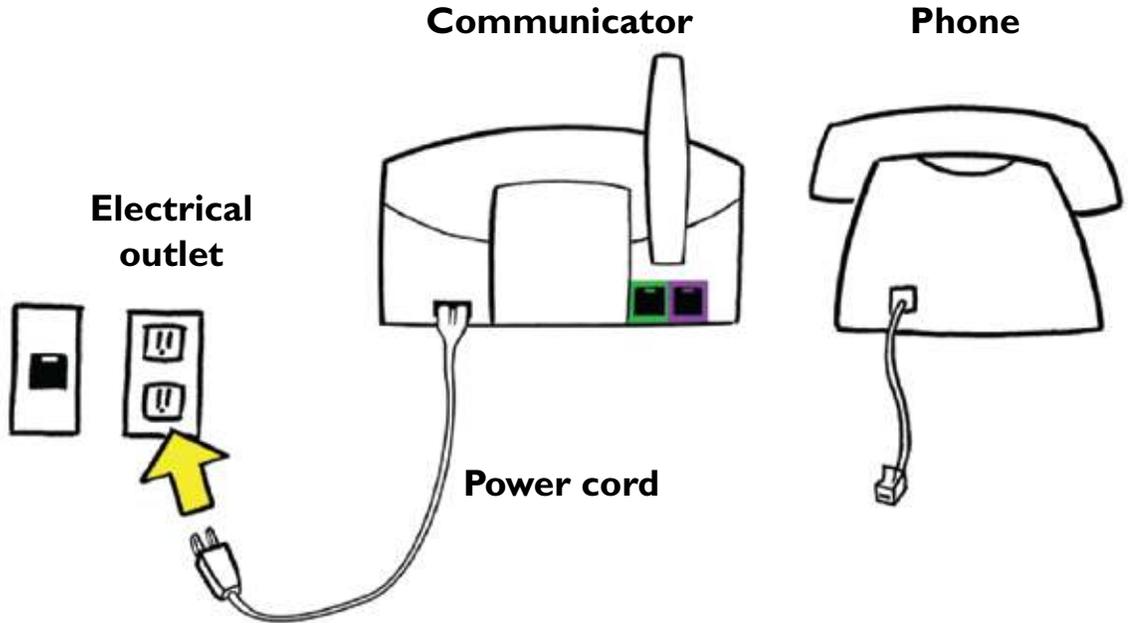
Press the blinking Reset Bar
when this step is completed.

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Step 2

Plug in the power cord

- > Plug the black power cord into an electrical outlet **NOT** controlled by a wall switch.
- > When you have completed this step, the Communicator will say: “**Good. We detect power.**”



Press the blinking Reset Bar when this step is completed.



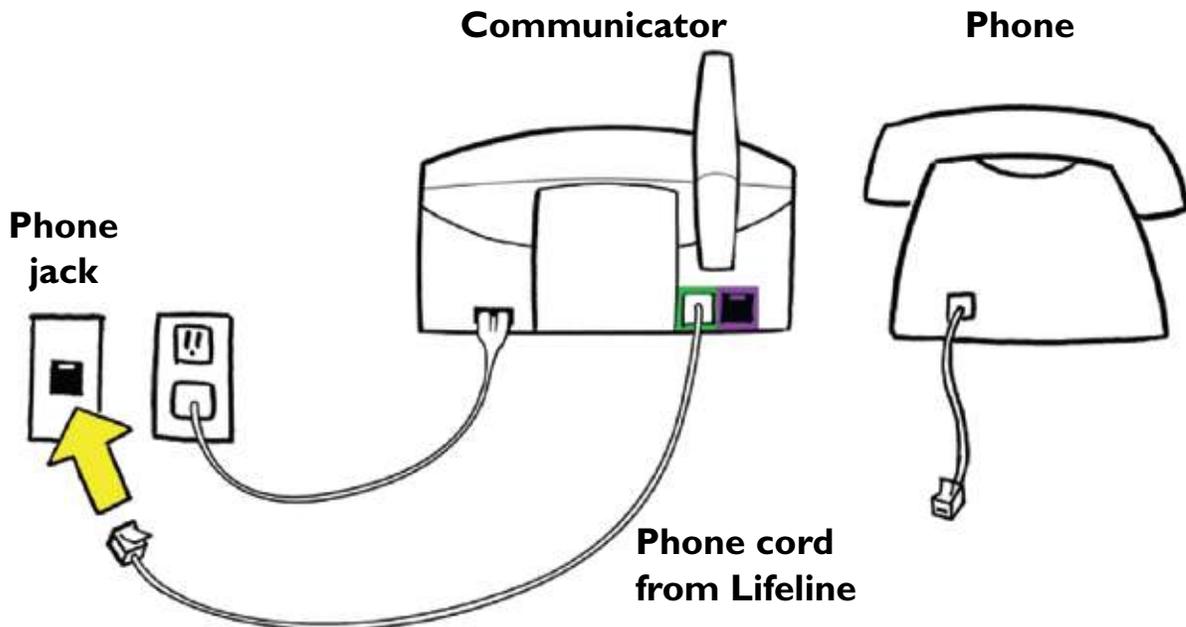
Step 3

**Plug phone cord
into a wall jack**

- > Plug the clear end of the phone cord supplied with the Communicator into a wall phone jack.

If you already have a phone plugged into this jack, you will have to temporarily disconnect this phone and reconnect it in the next step.

- > When you have completed this step, the Communicator will say: **“Good. Your Communicator is now plugged in.”**



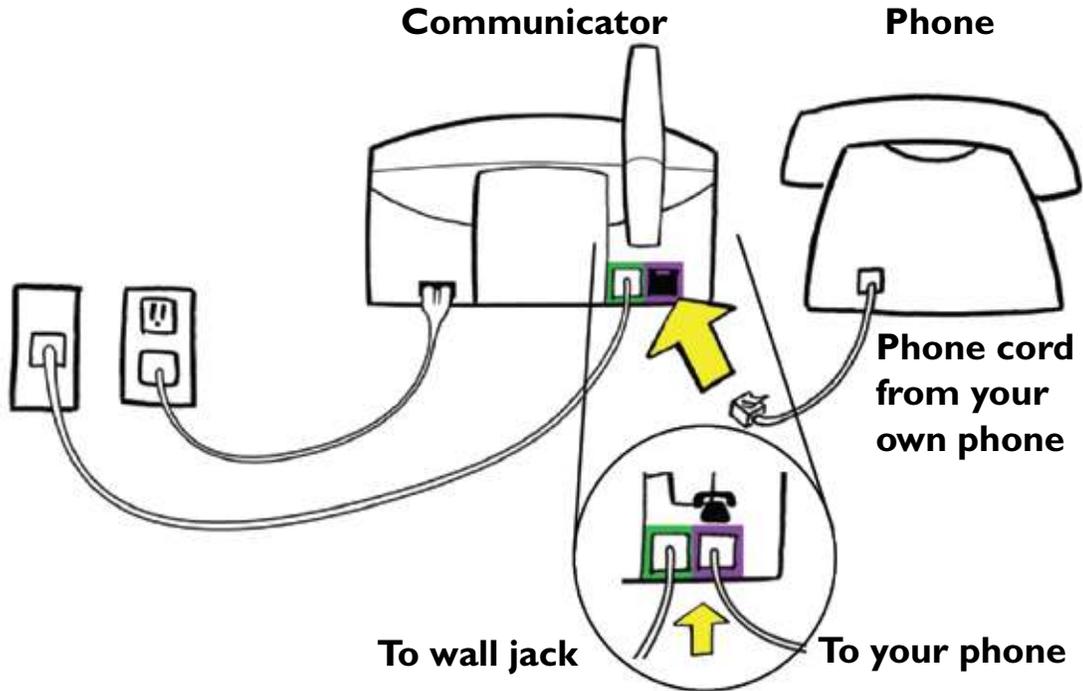
Press the blinking Reset Bar when this step is completed.

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Step 4

Connect your phone to the Communicator

- > If you did not disconnect your phone from the wall jack, you may skip this step and go to step 5.
- > If you unplugged your phone from the wall jack during the previous step, then plug the cord from your phone into the purple jack on the back of the Communicator.
- > If you have completed this step correctly, you should hear a dial tone on your phone.



Press the blinking Reset Bar when this step is completed.



Step 5

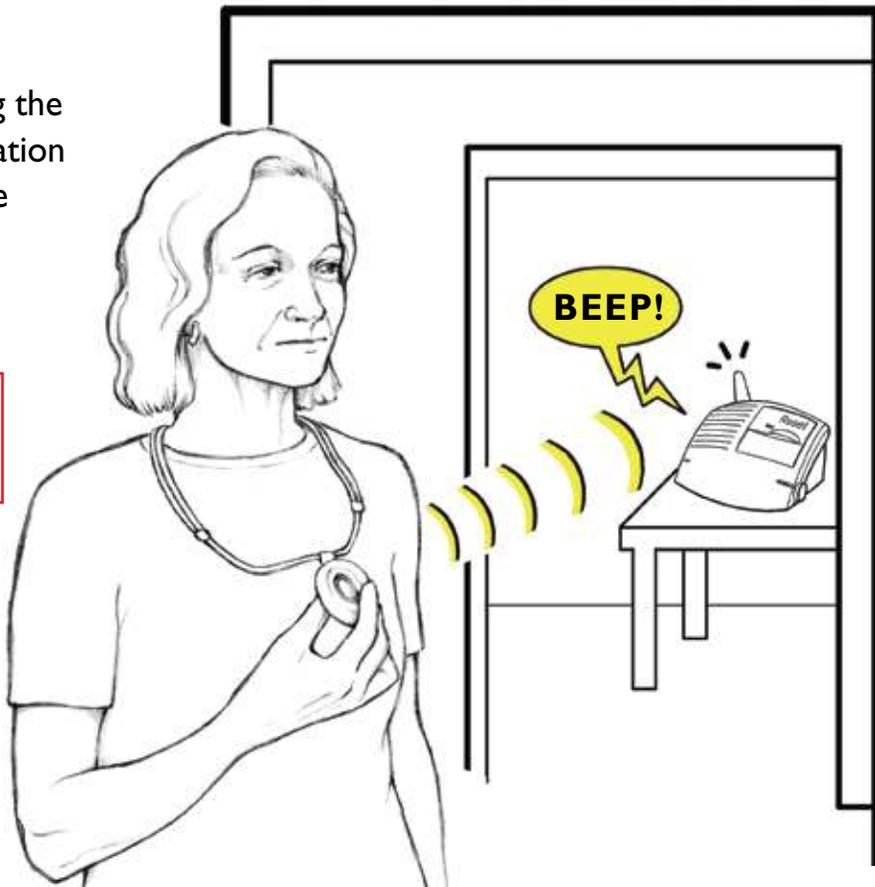
Conduct a range test with your waterproof Personal Help Button

The Communicator provides coverage inside your home and may provide coverage in the area immediately outside (in the yard, etc.). The range test will show which areas will be covered.

- 1 Place the waterproof Personal Help Button around your neck or on your wrist.
- 2 Press the blinking Reset Bar to start the range test. The Communicator will say: **“Begin the button range test.”** Release the Reset Bar.
- 3 Walk around the home with the Personal Help Button.
- 4 In each room, press your waterproof Personal Help Button to see if the Communicator responds with a **“beep.”** The **“beep”** indicates that the Help Button is within range of the Communicator from that location and will send a Help Call to the Lifeline Response Center.
- 5 Continue moving around the home. Be sure to check the bathroom and all other rooms.

- > **NOTE:** In some cases, moving the Communicator to another location will improve its coverage of the living areas.

Press the blinking Reset Bar when this step is completed.



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Step 6

Call Lifeline with your Personal Help Button

Make your first call to Lifeline by pressing your Help Button. This will confirm that everything is working properly.

- 1 Press the waterproof Personal Help Button you are wearing.
- 2 The Communicator will respond with a **“beep”** and the message: **“Your welcome call is now being dialed. Please wait.”** After your call has been connected to Lifeline, your Communicator will announce: **“Your call has been connected; someone will be right with you.”**
- 3 A specially trained Lifeline Personal Response Associate will quickly answer the call and welcome you to the Lifeline Service. If you have any questions, the Personal Response Associate can answer them for you.





Your welcome call
is now being dialed.
Please wait.



Hello, Ms. Smith.
Do you need help?

Thanks for
choosing Lifeline.
My name is...





Important Safety Information

- Be sure to read your User's Manual. It contains other important information about your Lifeline Service.
- Test your Personal Help Button every month!
- Wear your waterproof Personal Help Button at all times, especially in the shower and in bed.
- Keep the Communicator cords away from heat and sharp edges. Also, make sure that all cords are positioned away from areas where someone might trip over them.
- Do not use any attachment or accessory that is not intended for use with this system.

- Use caution when installing or modifying telephone lines.
- Never install telephone wiring during a lightning storm.
- Never touch bare telephone wires or terminals unless the telephone line has been disconnected at the service box.
- Unplug the Communicator from the wall outlet before cleaning. See User's Manual for cleaning instructions.
- Before you switch telephone services, please contact Philips Lifeline Subscriber Services at **I-800-635-6156** in the United States or **I-800-387-1215** in Canada.



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Button signal range may vary due to environmental factors.

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